

Thanks to your assistance, complyND is now being used across campus to manage compliance-related training and inspections. Based on user feedback, the complyND team has developed a couple of quick tips to help you answer questions that you may receive about the system.

## Tip 1: Supported Browsers

The supported browsers for complyND are:

- Internet Explorer 10 and 11
- Mozilla Firefox 32 and higher
- Chrome 38 and higher

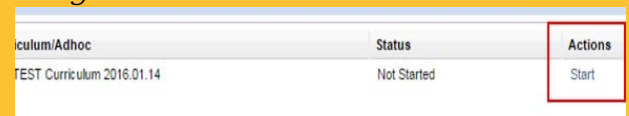
**NOTE:** Safari is **NOT** supported and is not recommended for use with complyND.



## Tip 2: Trainees can't get the course to start

In some cases, the **Start** link may not be visible on the screen when you go to complyND. If you don't see the **Actions** column, use the scroll bar at the bottom of the screen to move to the right. Click the **Start** link and the course will open (*Image 1*).

Image 1:

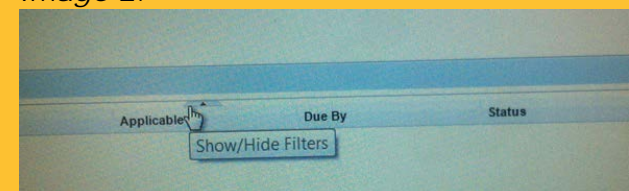


## Tip 3: Person assigning training can't see expected trainees when viewing the Gap Analysis or Course Completion Reports.

By default, **Course Completion** and **Gap Analysis Reports** show only those people with whom you have a direct supervisory relationship. If one of these reports displays "No results found" when you expect to see trainees, try using the report filters.

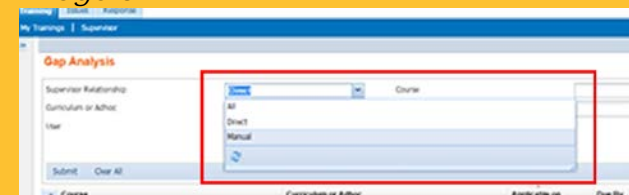
Click the small dropdown arrow above the report columns to open the filters (*Image 2*).

Image 2:



In the **Supervisor Relationship** field choose **All** or **Manual** (dotted-line supervisor). By selecting **All** you will see everyone you are able to assign training to both as a direct and dotted-line supervisor (*Image 3*).

Image 3:



For additional information visit the complyND website:  
[www.comply.nd.edu](http://www.comply.nd.edu)